



Snow and Ice Control



Living in West Richland, we all know how unpredictable our winter weather can be. Our winters can vary from little or no snow accumulation to extreme winters with more than 50 inches of snow. Storm events of freezing fog and rain, along with wind driven snow drifts, can also vary year to year.

With a population of over 15,000 residents and over 168 lane miles of roadways, the City strives to provide a safe and acceptable level of snow and ice control. Our fleet consists of four dump trucks equipped with snow plows and sander beds, three one-ton pickup trucks with salt sander beds, and two one-ton pickup trucks with deicing equipment. In emergency situations, outside contractors and equipment may be used.

The City relies on information such as wind, temperature, humidity, current and projected snow accumulation, and monitors several weather forecasts to determine equipment and methods utilized for storm events. When the weather forecasts a high probability of a snow storm or icy conditions, the street division is mobilized to apply liquid anti-icing chemicals to arterial streets, collector streets and steep hill streets. The amount of accumulation and recurrence of storm events determine if and when plowing and sanding equipment will be called out in accordance with the following priorities: 1) Steep hill streets (Bombing Range Road, Collins Road, S. 45th Ave, Mazzard Ave, and Candy Mountain Ave); 2) Main arterial streets; 3) Collector streets and school zones; and 4) Residential streets.

During severe or prolonged snow storm events, priority 1 and 2 streets may have to be plowed numerous times before moving onto lower priority streets. On occasion, the road conditions have become so severe the Police Department has had to close the hill section of Bombing Range. If this occurs, please use Paradise Way, Belmont Blvd. or Keene Road to access Van Giesen.

During minor snow events when temperatures are predicted to be well above freezing, priority 4 residential streets are typically not plowed. When residential streets are plowed, it is inevitable that driveways and sidewalks will be blocked. We're sorry for this inconvenience, but please understand that it cannot be avoided.

Meetings

- Jan. 5 City Council Meeting
*3100 Belmont Blvd - 6:00 p.m.
- Jan. 14 Planning Commission Meeting
*3100 Belmont Blvd - 6:00 p.m.
- Jan. 19 City Council meeting
*3100 Belmont Blvd - 6:00 p.m.

*Meetings are held virtually via Zoom until Benton County enters Phase 3. More information can be found at: www.westrichland.org.

Christmas Tree Disposal

Ed's Disposal will pick up your Christmas tree free of charge. Just put it next to your garbage can on your regular garbage day.



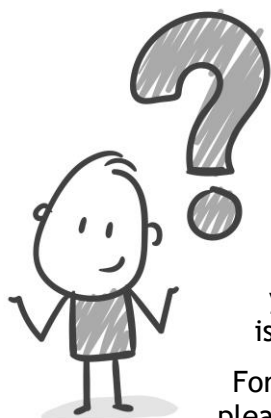
City Holiday Closures

City offices will be closed on January 18th in observance of the birthday of Martin Luther King, Jr.

Report a Concern

Help us serve you better!

Have you ever experienced a problem with your City water or sewer service? Noticed an issue with a City Street? Do you know who to report those concerns to?



The City of West Richland's Public Work's Department has employees on-call and available 24/7 to handle water, sewer and roadway emergencies. Please call us at 509-967-5434 if you are experiencing any of these matters. This same number is also used for after-hours water and sewer emergencies too.

For non-emergency water, sewer, roadway concerns and issues, please contact us at 509-967-5434, or utilize the City's on-line E-

GOV Link at: <https://www.westrichland.org/citizen-action-line/>. The E-GOV system allows visitors to request information, submit requests for service, or submit comments for review. A ticket number is assigned to each new Service Request. Using this ticket number, the submitter can check back on the website at any time to view the current status of the request. *NOTE: Requests entered after hours will be received by City staff by 8:30 a.m. the following business day.*

Please do not report these types of problems via social media. The City has limited staff, and we do not have employees dedicated to monitoring the various social media sites looking for complaints and/or issues associated with the City of West Richland's facilities. The City's staff can't fix these issues or concerns if we don't know about them. Please give us the opportunity to provide you with excellent customer service and report using the methods listed above.

If you need Police assistance (reports of crime, speeders, animal control officer, etc.) please report directly to the Dispatch Center at 509-628-0333. For an emergency, please call 911.

Thank you for the opportunity to serve you!



Happy New Year! Time to Renew Licenses and Discounts

Dog Licenses: Renewal notices will be arriving from PetData this month.



Utility Billing: Low-Income senior citizen and permanently disabled: For low-income senior and permanently disabled renewals, applications must be completed and approved by April 15th to avoid losing the discounted rates. Accounts with an existing discount will continue to receive the discounted rate until the end of the March billing cycle. For details on how to apply, qualifications, and an application, please call 509-967-3431 or send an email to: utilities@westrichland.org. You can also visit: www.westrichland.org/utilities.

Comprehensive Plan Amendment Applications due January 31st

Amendments to the West Richland Comprehensive Plan are considered on an annual basis. Applications to amend the text or maps of the Comprehensive Plan must be submitted by January 29th, 2021, to be considered in the 2021 set of amendments. Application forms are available on the City website (www.westrichland.org).

If you are considering submitting an application, or have questions regarding the Plan, please contact Associate Planner Elisha Ransom with the Community Development Department at 509-967-5902.