



Level Payment Plan for Utility Payments



For your convenience, the City of West Richland offers a Level Payment Plan*.

This Level Payment Plan evenly distributes the cost of your utility services over twelve months. Your billed services will be the same amount from month to month for the current year. Level Plan accounts are recalculated annually and adjusted in relation to changes in water consumption and/or service rates.

Your monthly level payment amount is based on the average 12-month water billing history for the preceding 12 months. If, at the end of the 12-month period, it is found that you paid less than the actual 12-month usage, the amount underpaid will be added to the estimated cost of the service for the following years Level Payment Plan. Exceptions may apply if the amount underpaid or overpaid is more than \$300.00.

Participants are required to make the monthly payment on time for the entire 12-month period. Customers who are late more than two times during the 12 month budget cycle or who are disconnected for non-payment will be removed from the Level Payment Plan.

Applications and additional information can be found by visiting the City website www.westrichland.org or by coming into the City of West Richland Administration office at 3801 W Van Giesen.

**Only residential property owners, with a 12-month billing history, are eligible to apply. Accounts with less than 12 months of billing history may still be eligible for enrollment using previous customer billing history plus 15% of the water charges.*

Meetings

- Nov. 7 City Council meeting
Cancelled
- Nov. 8 West Richland Chamber meeting
Sandberg Event Center - Noon
- Nov. 9 Planning Commission meeting
Library - 6:00 p.m.
- Nov. 21 City Council meeting
Library - 7:00 p.m.

A meeting and events calendar is available on the city website on the home page under Quick Links.

- Nov. 7 Election Day
- Nov. 11 Veterans Day
Thank a Veteran!
- Nov. 23 Thanksgiving Day

City offices will be closed on Friday, November 10th in observance of Veterans Day, and Thursday and Friday, November 23rd and 24th for the Thanksgiving holiday.



Holiday Garbage Service

As the holiday season approaches, we wanted to remind customers that regular garbage pick-up remains the same on holidays. Please set your garbage cans out for pick-up on your collection day, even if your regular pick-up day falls on a holiday.

Below is helpful information regarding your garbage service:

- Garbage route times can vary from week to week and may start as early as 5 a.m. as scheduling needs arise.
- Extra bagged garbage may be set at the curb for pick-up at no extra charge. A separate truck will pick up the extra bags on regular collection days.
- Larger items (furniture, appliances, etc.) may be set at the curb for pick-up as well. Please call
- Basin Disposal to schedule pick up for these items and for any information regarding these fees.
- To ensure timely pick-up, please have your garbage totes and extra bags at the curb the night before your scheduled collection day or no later than 5 a.m. on your collection day.
- To ensure your garbage tote is completely emptied on collection day:
 - ✓ Bag yard waste before placing it in your tote.
 - ✓ Avoid placing large bulky items in your tote that may get stuck.

For changes in garbage service, please contact City of West Richland Utilities at 509-967-3431 or visit our website at <http://www.westrichland.org/utilities/>.

For garbage questions or concerns, you may contact Basin Disposal Customer Service directly at 509-547-2476.

Election Day is November 7th

West Richland has two 24 hour secure ballot drop boxes available until 8:00 p.m. on Election Day. There is one at the City Administration Building, 3801 W. Van Giesen Street and another is located at the Municipal Services Facility, 3100 Belmont Blvd. (corner of Keene and Belmont).

Veterans Day Parade

The West Richland Area Chamber of Commerce is proud to continue to honor our Veterans with the annual Regional Veterans Day Parade held on Saturday, November 11th. This parade is a great opportunity for our region to honor those who have served and those currently serving our country. Bleachers will be available at the main viewing area in Flat Top Park.

The West Richland Area Chamber of Commerce, in partnership with the City of West Richland, has been officially certified by the Department of Veterans Affairs as a Regional Site for the observance of Veterans Day 2017.

The Grand Marshal this year is Benton County Fire District #4.

The parade begins at 9:30 a.m. at the intersection of West Van Giesen and Grosscup, traveling through downtown and finishing at West Van Giesen and 38th Avenue.

Van Giesen Street Closures

Van Giesen Street will be closed for a few hours on November 11th during the Veterans Day Parade. Road closures:

- 62nd to Grosscup 7:00 AM - 11:00 AM
- 38th to Grosscup from 9:30 AM to approximately 11:00 AM