

Availability:

<https://westrichland.merchanttransact.com>

How to register:

You will need a copy of your utility bill. Go to the specified website and you will be prompted to enter your first and last name (EXACTLY as shown on your bill, case-sensitive), your account number (including all nine digits and the dash), and a current e-mail address. The e-mail address entered will be used as your login for future visits.

Benefits/Features:

Gain access even if not paying online.

Make payments 24/7, immediately reflected in account history.

Ability to review account history.

Ability to review consumption history (water accounts only).

Send e-mail inquiries to utility department directly from website.

Can opt to continue to receive paper bill via the mail, or choose to receive bill information electronically.